

Contracted Services Service Order

This Service Order is made between:

[essensys company [registered] in [] (Company No.), which [registered] office is at [] (“essensys” and “Company”),]

AND

[], a company [registered] in [] and whose [registered] office is at [] (“Customer”).]

After signature of this Service Order by both parties, the Company shall provide the Customer with the Services set out in this Service Order from the Actual Commencement Date. This Service Order is governed by the Agreement as amended by any Special Terms in this Service Order, as set out below where applicable. The Services shall be provided at the Premises as set out in this Service Order for the Fees set out below.

The delivery of the Services by the Company is conditional on the Customer’s execution of a related Activation Service Order for any Hardware, installation or onboarding services required at the Premises in order to deliver the Services.

1. Premises

The Premises means the following location:

Name	Address	City	State/ Province	Country	Postcode /Zip code

2. essensys Platform

The Customer requires the essensys Platform software (as described in the Service Description) and agrees to pay the relevant Fees set out below:

Description	Tick that which applies	Monthly Fee
essensys Platform – Business SLA		
essensys Platform – Enterprise SLA		

The essensys Platform Fee will be charged monthly in advance from the first of the month following the Actual Commencement Date and will be billed each month thereafter.

3. essensys Modules

Description	Tick those which apply	Monthly Fee
Dynamic Booking		
Smart Access		

4. Marketplace Services

The Customer may require certain Marketplace Services details of which, together with relevant Fees, are shown at essensys.tech/marketplace. Marketplace Services are activated within the essensys Platform and by activating any Services the Customer agrees to pay the relevant Fees. Marketplace Services are invoiced monthly in arrears.

5. Fees: On-Demand Marketplace Services - monthly variable recurring

On-Demand Marketplace Description	Unit	Fee per month
Public IP Address (Single publicly routable RIPE address)	IP Address	0.00
Public IP Address (5 publicly routable RIPE Address)	5 IP Address	0.00

6. Payment Terms

All Fees in relation to this Service Order are payable within 30 days of invoice date.

7. Expected and Actual Commencement Dates

The Services will be provided by the Company to the Customer from the Actual Commencement Date. The Actual Commencement Date will be notified to the Customer by the Company by the issue of an In-Service Notification.

The Expected Commencement Date (which is the date which the Customer currently anticipates requiring the Services from) for the provision of the Services is as follows:

Expected Commencement Date	
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8. Service Order Term

The duration of this Service Order is set out below:

Term	A fixed period of [] months starting from Actual Commencement Date.
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9. Special Terms (if any)

The Company and Customer agree that the following terms (“Special Terms”) shall apply to this Service Order:

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10. Agreement

Upon signing this Service Order the Customer acknowledges that it has read, understood and agrees to be bound by the terms of this Service Order and Agreement.

Signed for and on behalf of
Customer

Signature:

Name:

Position:

Date: