

Job Description

JOB TITLE:	PRODUCT OWNER, DIGITAL INFRASTRUCTURE
DEPARTMENT:	PRODUCT & DEVELOPMENT
LOCATION:	LONDON
REPORTS TO:	PRODUCT MANAGER
RESPONSIBLE FOR:	No direct reports

essensys is one of the fastest growing global proptech firms moving rapidly into our next stage of hypergrowth. Established in London in 2006, essensys was created to solve the complex operational, everyday challenges for flexible workspaces, the largest growing segment in the commercial office market.

We believe the office environment of the past is no longer - the staid, the unresponsive and the impersonal - will be replaced with space-as-a-service and tech-oriented environment that has already attracted the world's largest enterprise users. Today, flex workspace accounts for less than 2% of the office space market and current growth estimates could easily reach 30% by 2030. Traditional landlords need to adapt and have already started doing so, especially in light of COVID. The opportunity is massive.

In 2019, essensys became a publicly traded company on the London Stock Exchange and currently has offices in London, NYC, LA and Toronto. We provide services to over 1,000 buildings across 28 countries.

What We Do

We have built the only private cloud network to service the flexible workspace industry which underpins our SaaS platforms. We simplify the day-to-day management of flexible workspaces and the provisioning of secure wifi, internet and digital infrastructure services to tenants. Our platforms automate key tasks and processes and help flexible workspace providers deliver highly efficient, customer-centric workspace solutions. Our partners include some of the largest landlords and flex operators in the world, as we deliver an end-to-end, scalable solution by leveraging our 15 years of experience and our 100+ team of award-winning developers and engineers.

About the Role

Digital Infrastructure is in our DNA at essensys, forming the critical foundation of our customers' tenant experience and is therefore an important feature of our Flex Services platform. We connect all our customer buildings to our private network and from there deliver highly resilient internet, WiFi, cloud peering, door access control and IoT connectivity from our private cloud, all orchestrated by our cloud software, allowing non-technical users at our flexible workspace and landlord customers to provision services quickly and easily.

The role will include but is not exclusive to:

- Managing and prioritising platform digital infrastructure features and requirements
- Full product lifecycle management including epic/story creation, user acceptance and go-to-market activity in conjunction with Product Marketing team

- Working closely with both onshore and offshore development teams
- Regular interaction and planning with CPTO, Product Manager and other Product Owners in related platform feature areas
- Measuring and reporting ROI on developed and released features

Required Skills & Commercial Experience

- 3yrs+ experience within a product role covering network services, IoT or related area
- Familiarity with networking terminology, components, protocols and best practices
- Experience working with IoT including sensors and cloud connectivity
- Experience working within a SaaS product environment
- A good understanding of agile software development processes
- Excellent communication and presentation skills – both written and verbal in English
- Excellent customer relationship skills
- KPI driven & commercially focused

Recruitment assessment

Candidates should be prepared to present a case study of a previous billing or accounting product or service for which they were involved in product management, along with an overview of its strategy, goals and outcomes from a product and customer perspective. Anonymising of brand names and any underlying data is acceptable for the purposes of this presentation to protect any confidential data